

Secured Mail

Vulnerable Road User Policy



Secured Express Ltd has established a Vulnerable Road Users Policy to demonstrate commitment to minimise the risk not only to our drivers but to the most vulnerable road users. Everyone has the right to travel on the road safely, whether by car, motorcycle, pedal cycle, horse or on foot. Drivers should take extra care to avoid collisions with vulnerable road users because a pedestrian, cyclist, motorcyclist or horse rider will always come off worse.

Vulnerable Road Users include:

- Pedestrians including
- People with young children
- People carrying heavy shopping
- Older people
- Children
- Disabled people with a range of impairments, both temporary and permanent
- Cyclists
- Powered two wheelers
- Wheelchair users – manual and power chairs, and mobility scooters
- Equestrian

How you can help pedestrians:

- Give them time and room to cross, especially the elderly or disabled.
- Remember pedestrians may be hard to see, especially children.
- Don't park on pavements, it is illegal and may necessitate people walking on the road to get past, particularly those with wheelchairs and pushchairs.
- Stop at zebra crossings if someone is waiting to cross.
- You must stop for School Crossing Patrols.
- Never wave a pedestrian across the road as there may be other traffic overtaking from behind you.

Cyclists

- Cyclists can be difficult to see, especially at junctions. They are also particularly vulnerable at roundabouts and are unable to move off quickly.
- Be aware that cyclists may wobble, and are easily affected by side wind, when being overtaken. They may often ride away from the kerb to avoid drains, pot holes and debris and therefore adequate clearance between them and the vehicle is essential.

How you can help cyclists

- Always look out for cyclists and check your mirrors for them (especially your blind spot mirrors and aids).
- Give them the time and room they need
- Be especially careful that your nearside is clear when turning left
- Make sure you've given them plenty of room when overtaking them
- Respect cycle lanes and advance stop signs
- Slow down when approaching cyclists
- Never overtake a cyclist and then turn left shortly afterwards



Secured Mail Road Traffic Charter

Motorcyclists

Motorcyclists can be difficult to see, especially at junctions where they are often injured when cars haven't noticed them and pull out.

Drivers should be aware that motorbikes are often travelling faster than you might think. They can also be affected by side wind when being overtaken.

How you can help motorcyclists

Always look out for motorcyclists and give them time and room.

Keep checking your mirrors for motorcyclists and be especially careful that your nearside is clear when turning left, and at roundabouts.

Take extra care when pulling out of junctions – always recheck for motorcyclists before pulling out.

Give motorcyclists plenty of room when overtaking them.

Spilt fuel is hazardous for motorcyclists. Make sure your fuel cap is secure.

Horse Riders

Horse riders prefer not to use the roads, but still need to reach bridleways and other off-road facilities and so you may encounter them on the road on their way to these places

How you can help horse riders

Drive slowly past horses.

Give them plenty of room and be prepared to stop.

Be patient.

Keep engine noise as low as possible and avoid sounding the horn.

Look out for horse rider's signals as they are often able to see and hear further ahead than a motorist.

Be aware that they may not move to the centre of the road before turning right.

Following an Accident or incident

ALL PERSONNEL are responsible for reporting any accident, incident, near miss or close call in which they are involved or which they witness and for fully cooperating with any resultant investigation

A full investigation by our Transport office will be undertaken should an incident or accident occur as per our Accident & Incidents investigation procedure.

Revision

The Vulnerable Road Users Policy will be amended and brought up-to-date as necessary following improvement opportunities identified through implementation of the principals outlined above, changes to legislation and changes to scope, scale and nature of our operation. Any corrective and/or improvement measures will be implemented as soon as is reasonably practicable based upon the element of risk, timescale and cost involved.

Mark Metaal
Fleet Manager

ISO 39001
RTS Management System

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